



PATENT APPLICATION
DOCKET NO. 10991149-1

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IN THE
UNITED STATES PATENT AND TRADEMARK OFFICE

INVENTOR(S): Qiming Chen et al.

SERIAL NO.: 09/464,311

GROUP ART UNIT: 3623

FILED: December 15, 1999

EXAMINER: Akiba K. Robinson Boyce

TITLE: CUSTOMER PROFILING APPARATUS FOR CONDUCTING
CUSTOMER BEHAVIOR PATTERN ANALYSIS, AND METHOD
FOR COMPARING CUSTOMER BEHAVIOR PATTERNS

BOX AFTER FINAL (AF)
THE ASSISTANT COMMISSIONER FOR PATENTS
WASHINGTON, D.C. 20231

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GROUP 3600

SIR:

Amendment B

In response to the September 10, 2002 Final Office Action, please
amend the above-identified application as follows:

In the Claims:

Please replace the claims with the following clean version of the entire
set of pending claims, in accordance with 37 C.F.R. §1.121(c)(1)(i).

A marked-up version showing amendments to any claims being
changed is provided in one or more accompanying pages separate from this
amendment in accordance with 37 C.F.R. §1.121(c)(1)(ii).

S/N: 09/464,311
Case: 10991149-1
Amendment B